



Thank you for contacting Associated Hearing Professionals regarding your hearing healthcare needs. Enclosed is information about our practice. With over 70 years of combined experience, we provide comprehensive audiology services, including hearing evaluations, new hearing aid fittings, repair, reprogramming and fine-tuning.

At your first appointment, your audiologist will complete a review of your hearing health history, a visual examination of your ears, and a comprehensive hearing evaluation. If you are a candidate for hearing instruments, you will be given the opportunity to listen with some in the office. We recommend that you bring a family member or friend with you, as it helpful to have a familiar voice to listen to when you are trying new hearing devices.

Please review the enclosed brochure, fill out the enclosed patient registration forms and bring them with you to your first appointment. We also ask our patients to bring their current insurance cards and driver's license. If you do not have a valid license, please bring in the identification card the state provides you.

As a courtesy, we will file claims on your behalf with your insurance company. Patients with Medicare, HMO's or PPO's, please contact your Primary Care Physician (PCP) prior to your visit, to obtain your doctor's order. Your physician need only fax a request for a "hearing evaluation" to our office at 636.778.9236. If your insurance does not pay for office visits or supplies, if you have a copay, or you are uninsured, we ask that services be paid before leaving the office. As a courtesy to you, our office accepts cash, personal checks, and credit cards. We work with CareCredit to offer financing for your hearing expenses, and will be glad to provide you with further information about this.

Our practice strives to exceed your highest expectations by providing the time and individual attention you deserve. At Associated Hearing Professionals we are truly passionate about improving your quality of life through better hearing. Please feel free to contact us with questions at 636.778.9232, or via email at mail@HearSTL.com . Again, thank you contacting Associated Hearing Professionals. We look forward to meeting you.